

# STAY SAFE

## PROTECT YOURSELF & OTHERS



### COVID-19 Test

- On Arrival, travellers will need to present a negative COVID-19 test result not older than 72 hours from time of departure.
- If documentation is not provided travellers will need to enter mandatory quarantine facility at their own cost.



### At the Airport

- When going through Security check points, guests are required to handle their own luggage and own personal belongings.
- Clients have a choice of using either the porter service or handling their own luggage. If porter service is chosen, the handle will be disinfected before being taken by the porter.
- Guests are required to wear a cloth face mask or face shield for the full duration while in the airport.
- When checking in at the airport, due to the additional restrictions for COVID 19, additional check in time is required. Please reconfirm check in timing with your airline and government travel advisory updates.
- At check-in, the 1.5m social distancing policy when queuing is required.



### COVID-19 App

- All travellers to download the COVID Alert South Africa App before arriving into the country.



### Transfer & Car Hire

- Guests are required to continue wearing their cloth face mask or face shield during the transfer.
- Guests who are using car hire are required to wear a cloth face mask or face shield while in the car and ensure that they continue with the cleanliness process.
- For transfers, all drivers will have face masks and gloves.
- Chauffeur drive vehicles, shuttles and coaches will be disinfected daily.
- Limited capacities are allowed with all forms of transport, to ensure that social distancing regulations are adhered to.



### Wash your Hands

- Wash your hands on a regular basis with soap and water.



### Wear a mask

- Wear a mask at all times in public areas, on an aircraft and in transport vehicles.



### Hand Sanitize

- Please sanitize hands when entering shopping malls, restaurants and all other public areas.



### Social Distancing

- Stay 1.5 meters from other people.



### Temperature Testing

- Regular temperature tests will be conducted when you enter public areas including airports, hotels and transport vehicles.



### Curfew

- No one is allowed on the roads from midnight until 4am.



### Showing Symptoms

- If you are showing any symptoms, please remain in your room and call the Emergency number provided and we will arrange immediate assistance.



### Medical declaration, briefing and Travel Insurance.

- All guests are expected to have Travel Insurance in place, details of insurance policy to be provided to Walthers prior to travelling so that we can assist promptly in case of an emergency.
- All guests will be required to complete a Medical and Travel declaration form either just before or upon arrival in South Africa. This will be provided by Walthers in an electronic format.
- Upon arrival in South Africa, guests will be given a Safety Briefing which will outline the COVID-19 protocols put in place by the South African Government, Walthers and their suppliers.

DO NOT HESITATE TO ASK YOUR WALTHERS CONTACT SHOULD YOU HAVE ANY QUESTIONS REGARDING THE ABOVE. WE ARE AVAILABLE AND HAPPY TO ASSIST.